



Dear Playhouse Patrons,

Your health and well-being are our first priority here at the Duluth Playhouse. We realize the recent news of the coronavirus (COVID-19) may have you thinking about attending upcoming events. We wanted to give you an update on Playhouse activities at this time.

There are no changes to our performance calendar. All Playhouse productions will continue as scheduled at the NorShor Theatre, the Playhouse Family Theatre, and The Underground Theatre.

For your health and safety, we highly encourage you to stay home if you are experiencing cold or flu-like symptoms.

You can easily exchange tickets from one performance to another within the run or to any upcoming Playhouse production scheduled for March-May at no cost. We will also refund your tickets, if preferred. We are not planning to cancel any performances or events at this time, but we will continue to monitor the situation and keep you informed of any necessary changes. Should a cancellation happen, all patrons will be notified. Updates will also be posted on our websites: www.duluthplayhouse.org and www.norshortheatre.com.

Non-Playhouse one-night or one-weekend-only produced events are not included in this ticket exchange and refund process. These events are run by independent booking agencies who have their own ticketing policies.

In addition to our regular professional cleaning and disinfecting of our performance venues, we have stepped up these efforts with additional support:

- We are disinfecting all surfaces that are high touch areas, such as bar and bathroom counter tops, door handles, and box office ticket counters, as well as disinfecting seats in our theaters after every performance.
- Hand sanitizer will be located at the box office, our bar locations, and usher stations in all theatres.
- We are ensuring our employees have the information they need to stay healthy and encouraging them to stay at home if they are not feeling well.

We want you to know we are assessing daily any impacts to you, our staff and volunteers at the Playhouse and are actively monitoring advisories from the CDC as well as the Minnesota Department of Health.

We are so excited for you to come and experience our Mardi Gras Bash! at The Underground, *Matilda: The Musical* at the Family Theatre, and Monty Python's *Spamalot* at the NorShor Theatre (opening next week!). Staff is available to help with any needs and questions you may have through the Box Office, 218.733.7555 (M-F, 10am-6pm) or boxoffice@duluthplayhouse.org. For more information and updates as they happen in regard to COVID-19, please visit our website.

Thank you for your continued trust in the Playhouse, and we look forward to seeing you at the theater.

Sincerely,

Christine Gradl Seitz,
Executive & Artistic Director